

TERMS AND CONDITIONS

Tripssource LLC-FZ

1. INTRODUCTION

1.1 These Terms and Conditions govern the use of the Tripssource platform, website, digital services, and related travel arrangement services.

1.2 Tripssource LLC-FZ is a company incorporated in the United Arab Emirates and operates from Meydan Free Zone, Dubai, UAE.

1.3 Tripssource provides travel arrangements, destination information, recommendations, and related services to users worldwide.

1.4 By accessing or using Tripssource, users acknowledge and agree to be bound by these Terms and Conditions.

2. SERVICES

2.1 Tripssource may provide:

- Travel arrangements
- Tour and activity recommendations
- Destination information and travel content
- Communication with travel suppliers and partners
- Booking enquiries and requests
- Related travel support services

2.2 Tripssource may introduce users to independent suppliers, service providers, and travel partners.

2.3 Certain services may be fulfilled by third-party providers, and additional terms and conditions may apply.

2.4 Tripssource reserves the right to modify, suspend, withdraw, or discontinue any service without prior notice.

3. BOOKINGS AND ENQUIRIES

3.1 Booking requests and enquiries are subject to availability and supplier confirmation.

3.2 A booking shall only be considered confirmed once confirmation is issued by the relevant supplier or service provider.

3.3 Users are responsible for verifying:

- Dates of travel
- Participant information
- Contact details
- Destination requirements
- Services requested

3.4 Any inaccuracies must be communicated to Tripssource immediately.

4. PAYMENTS

4.1 Certain services may require deposits, advance payments, or full payment.

4.2 Payment terms may vary depending on:

- Supplier requirements
- Type of travel service
- Destination
- Booking conditions

4.3 Payment obligations and cancellation terms shall be communicated before confirmation where applicable.

4.4 Tripssource reserves the right to decline, suspend, or cancel services where payment obligations are not fulfilled.

5. THIRD-PARTY SUPPLIERS

5.1 Tripssource works with independent travel suppliers and service providers.

5.2 Such suppliers may include:

- Hotels and accommodation providers
- Transportation companies
- Tour operators and activity providers
- Local guides and destination partners
- Experience providers
- Other travel-related businesses

5.3 Tripssource does not own, manage, or control all third-party suppliers listed or recommended on its platform.

5.4 Suppliers remain solely responsible for the services they provide.

6. USER RESPONSIBILITIES

Users are responsible for:

- Providing accurate information
- Reviewing booking details and confirmations
- Obtaining necessary travel documentation
- Ensuring passports and visas remain valid

- Complying with local laws and regulations
- Maintaining the confidentiality of account credentials where applicable

6.2 Users shall not:

- Provide false information
 - Misuse the platform
 - Attempt unauthorised access to systems
 - Interfere with platform security
 - Use the platform for unlawful activities
-

7. INTELLECTUAL PROPERTY

7.1 All content available on Tripssource, including but not limited to:

- Text
- Graphics
- Designs
- Images
- Software
- Databases
- Branding and trademarks

shall remain the property of Tripssource or its licensors.

7.2 No content may be reproduced, copied, distributed, modified, or commercially exploited without prior written consent.

8. AVAILABILITY

8.1 Services and content are provided subject to availability.

8.2 Tripssource does not guarantee:

- Continuous platform availability

- Error-free services
 - Availability of specific suppliers or destinations
 - Uninterrupted access to the platform
-

9. LIMITATION OF LIABILITY

9.1 Tripssource acts as a travel arrangements platform and facilitator.

9.2 To the maximum extent permitted by applicable law, Tripssource shall not be liable for:

- Actions or omissions of third-party suppliers
- Delays, cancellations, or interruptions beyond its reasonable control
- Travel disruptions, weather conditions, or force majeure events
- Indirect, consequential, incidental, or special damages
- Loss of profits, business opportunities, or goodwill

9.3 Nothing in these Terms excludes liability that cannot legally be excluded under applicable law.

10. DATA PROTECTION

10.1 Tripssource processes personal information in accordance with its Privacy Policy.

10.2 Users acknowledge that information may be processed internationally in connection with providing travel arrangements and related services.

10.3 Appropriate measures are implemented to protect personal information and maintain security.

11. SUSPENSION AND TERMINATION

11.1 Tripssource reserves the right to suspend or terminate access where a user:

- Breaches these Terms
- Uses the platform unlawfully

- Provides fraudulent information
- Engages in conduct that may damage the platform, suppliers, or other users

11.2 Suspension or termination shall not affect any rights or obligations that arose prior to termination.

12. GOVERNING LAW

12.1 These Terms and Conditions shall be governed by and interpreted in accordance with the laws of the United Arab Emirates.

12.2 Nothing in these Terms shall prejudice any mandatory rights that may apply to users under the laws of their country of residence.

13. CHANGES TO THESE TERMS

13.1 Tripssource reserves the right to amend these Terms and Conditions from time to time.

13.2 Updated versions shall become effective upon publication unless otherwise stated.

14. CONTACT

For enquiries regarding these Terms and Conditions:

Tripssource LLC-FZ

Meydan Free Zone

Dubai, United Arab Emirates

15. ACCEPTANCE OF TERMS

By accessing or using Tripssource, the user confirms that they have read, understood, and agreed to these Terms and Conditions.
