

PRIVACY POLICY

Tripssource LLC-FZ

1. INTRODUCTION

1.1 This Privacy Policy explains how Tripssource LLC-FZ ("Tripssource", "we", "our", or "us") collects, uses, stores, and protects personal information when users access our website, digital platforms, and related travel arrangement services.

1.2 Tripssource is a travel arrangements platform based in the United Arab Emirates and provides services to users worldwide.

1.3 We are committed to handling personal information responsibly, transparently, and in accordance with applicable data protection requirements.

1.4 By using our services, users acknowledge and agree to the practices described in this Privacy Policy.

2. INFORMATION WE COLLECT

2.1 Depending on how users interact with our services, we may collect:

- Full name
- Email address
- Telephone number
- Country of residence
- Billing and payment information
- Passport or identification information where required
- Emergency contact information where necessary

2.2 We may also collect travel-related information, including:

- Destination preferences

- Travel dates
- Accommodation preferences
- Transportation requirements
- Activity and experience preferences
- Booking enquiries and requests

2.3 Technical information may include:

- IP address
- Browser type
- Device information
- Operating system
- Website usage information
- Cookies and analytics data
- Language and regional settings

2.4 Communication information may include:

- Messages submitted through our platform
- Customer support enquiries
- Feedback and survey responses
- Communications with our team

3. HOW WE USE INFORMATION

3.1 Tripssource may use personal information to:

- Provide travel arrangements and related services
- Respond to enquiries and booking requests
- Facilitate communication with travel suppliers and partners
- Personalise recommendations and user experiences
- Improve our services and platform performance

- Process payments where applicable
- Prevent fraud and maintain security
- Comply with legal and regulatory obligations
- Conduct analytics and business planning
- Communicate service updates and marketing information where permitted

3.2 Personal information will only be processed where there is a legitimate business reason, contractual requirement, legal obligation, or user consent where applicable.

4. SHARING OF INFORMATION

4.1 Tripssource may share information with:

- Hotels and accommodation providers
- Transportation providers
- Tour operators and activity providers
- Local guides and destination partners
- Payment processors
- Technology and hosting providers
- Professional advisors
- Regulatory authorities where required by law

4.2 Information is only shared where reasonably necessary to provide services, fulfil legal obligations, or support business operations.

4.3 Tripssource does not sell personal information to third parties.

5. INTERNATIONAL DATA TRANSFERS

5.1 As a global travel arrangements platform, Tripssource may transfer, process, and store information in jurisdictions outside the user's country of residence.

5.2 Such transfers may occur where suppliers, service providers, technology providers, or partners operate internationally.

5.3 Reasonable measures shall be implemented to ensure personal information remains appropriately protected during international transfers.

6. DATA SECURITY

6.1 Tripssource implements appropriate administrative, organisational, and technical measures to protect personal information.

6.2 Security measures are intended to safeguard information against:

- Unauthorised access
- Unlawful disclosure
- Loss or theft
- Alteration or misuse
- Accidental destruction or damage

6.3 While reasonable security measures are maintained, no internet-based service can guarantee absolute security.

7. DATA RETENTION

7.1 Personal information shall only be retained for as long as reasonably necessary to:

- Provide services
- Fulfil legal obligations
- Resolve disputes
- Maintain business records
- Enforce agreements
- Support legitimate business operations

7.2 Information that is no longer required may be securely deleted, anonymised, or otherwise disposed of in accordance with applicable requirements.

8. USER RIGHTS

8.1 Depending on applicable laws and the user's location, users may have the right to:

- Request access to personal information
- Request correction of inaccurate information
- Request deletion of information
- Restrict or object to certain processing activities
- Request a copy of information
- Withdraw consent where processing is based on consent
- Submit complaints to relevant authorities where permitted

8.2 Requests may be submitted using the contact details provided in this Privacy Policy.

9. COOKIES AND SIMILAR TECHNOLOGIES

9.1 Tripssource uses cookies and similar technologies to:

- Maintain website functionality
- Remember user preferences
- Analyse website performance
- Improve user experiences
- Measure marketing effectiveness

9.2 Additional information regarding cookies is available in the Cookies Policy.

10. CHILDREN'S PRIVACY

10.1 Tripssource does not knowingly collect personal information from children without appropriate parental or guardian consent where required by applicable law.

10.2 If we become aware that information has been collected improperly, reasonable steps will be taken to remove such information.

11. THIRD-PARTY WEBSITES

11.1 The Tripssource platform may contain links to third-party websites and services.

11.2 Tripssource is not responsible for the privacy practices, content, or policies of external websites and encourages users to review the policies of such third parties.

12. CHANGES TO THIS PRIVACY POLICY

12.1 Tripssource reserves the right to amend this Privacy Policy from time to time.

12.2 Updated versions shall become effective upon publication unless otherwise stated.

13. CONTACT

For all privacy-related enquiries, requests, or concerns:

Tripssource LLC-FZ

Meydan Free Zone

Dubai, United Arab Emirates

14. ACCEPTANCE OF THIS POLICY

By accessing or using Tripssource, users acknowledge that they have read, understood, and agreed to this Privacy Policy.
